



Quality Policy

The Management of ELIVE LTD is operating under the control of a quality management system along the lines laid down in ISO 9001: 2008 standards.

The Company places particular emphasis on obtaining client satisfaction by:

- Responding promptly and accurately to Customer requirements.
- A constant pursuit of quality, value and reliability in the products and services that the Company supplies to its Customers.
- Ensuring that its management and staff are fully trained to meet the requirements of the business and its customers.
- Constantly striving to meet and where possible exceed its customer's expectations.
- Working closely with its Customers and Suppliers in seeking to establish the highest Quality standards;
- Adopt a forward-looking view on future business decisions which may have an impact on Quality;
- Train all members of staff in the needs and responsibilities of Quality Management.

To meet the specified requirement of the Customer, the Company applies a quality management system in conjunction with other management controls. The Quality Manual and Procedures Manual describe the system.

Responsibility for upholding this policy is truly Company-wide under the guidance and with the assistance of Top Management who encourage the personal commitment of all staff to address quality as part of their skills.

It is the Company's policy to seek to operate to these standards continuously and to implement and operate fully the ISO 9001-2008 standards through registration and annual review.

Signed

Sean Ryan
Managing Director

Date : 20/May/2014

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ISO 9001-2008 Page 9 of 28	Issue 1 Authorised By:	Effective Date: 20/05/14 Sean Ryan